

Grievance Redressal Forum

TPWODL, BURLA

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,

Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: A.K.Satapathy, President and Sovan Tripathy, Member (Finance)



Ref: GRF/Burla/Div/JED/ (Final Order)/

Date: 29/05/2025

Present:

Sri A.K. Satapathy, President

Sri Sovan Tripathy, Member(Finance)

1	Case No.	BRL/231/2025 202/9			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Debananda Sethi C/o- Kuni Sethi At/Po-Near Samalei Temple, Kuchinda Dist-Sambalpur-768222		4132-1114-0700	7327001055
3	Respondent/s	SDO (Elect),Kuchinda,TPWODL,Jharsuguda			Division J.E.D, TPWODL, Jharsuguda
4	Date of Application	19.05.2025			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓ 2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004 3. OERC Conduct of Business) Regulations,2004 4. Odisha Grid Code (OGC) Regulation,2006 5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004 6. Others			
8	Date(s) of Hearing	19.05.2025			
9	Date of Order	29/05/2025			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			

President

Grievance Redressal Forum
TPWODL, Burla - 768017

Place of Camp: SDO Office, Kuchinda, TPWODL, Jharsuguda



Appeared

For the Complainant- Debananda Sethi
Represented by Kuni Sethi

For the Respondent - SDO(Elect.) Kuchinda, TPWODL, Jharsuguda

GRF Case No- BRL/231/2025

COMPLAINANT

- (1) Debananda Sethi
C/o- Kuni Sethi
At/Po-Near Samalei Temple, Kuchinda
Dist-Sambalpur-768222
Consumer No.- 4132-1114-0700

VRS

OPPOSITE PARTY

- (1) SDO(Elect.) Kuchinda, TPWODL, Jharsuguda


The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

Hence the instance case petition is hereby dropped.

Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


(Sovan Tripathy)
Member (Finance)
Member
Grievance Redressal Forum
TPWODL, Burla - 768017


(A.K. Satpathy)
President
President
Grievance Redressal Forum
TPWODL, Burla - 768017

- Copy to: -** (1) Debananda Sethi, C/o- Kuni Sethi, At/Po-Near Samalei Temple, Kuchinda, Dist-Sambalpur-768222.
(2) Sub-Divisional Officer (Elect.) Kuchinda, TPWODL with the direction to serve one copy of the order to the Complainant/Consumer.
(3) Executive Engineer (Elect.), JED, TPWODL, Jharsuguda.
(4) The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum in time, he/she is at liberty to make representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forums."

This Order can be accessed at TPWODL Website → tpwesternodisha.com → Customer zone → Grievance Redressal Forum → BURLA (Case No BRL/231/2025)

CHIP

GRIEVANCE REDRESSAL FORUM

Received

Complaint No. _____ No. _____ Consumer No. 432 111 0700
Dt. 23/12/2025

TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.

Kunr Sethi mob No 7327 00 1055
W/o. Debananda Sethi
NEA Samale Temple
Alp. Kuchinda Dist. Sambalpur PIN-768222

- (2) The local office, designation and detailed address of the officer, against whose action/inaction, the complaint is being filed.

SDO TPWODL Kuchinda

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

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- (4) Relief sought.

- (5) Any interim relief sought, pending final decision.

- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.

- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).

- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: -

Date: -

* Please add additional sheets if necessary

Kunr Sethi

Signature of the Applicant